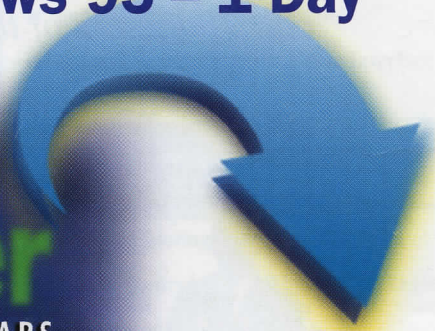


Windows NT and 95 Power Seminars

- Managing Windows NT Server & Workstation – 1 Day
- Supporting & Optimizing Windows 95 – 1 Day

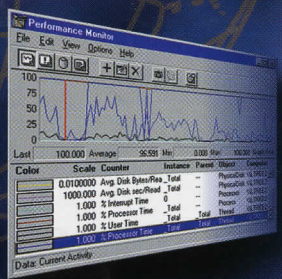
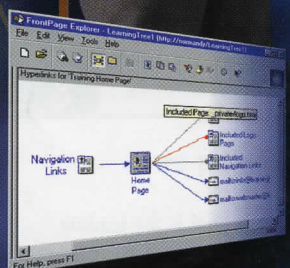
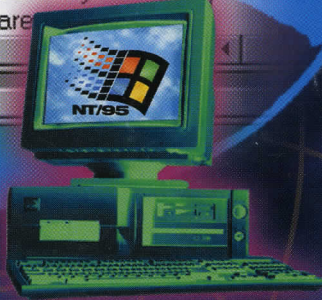
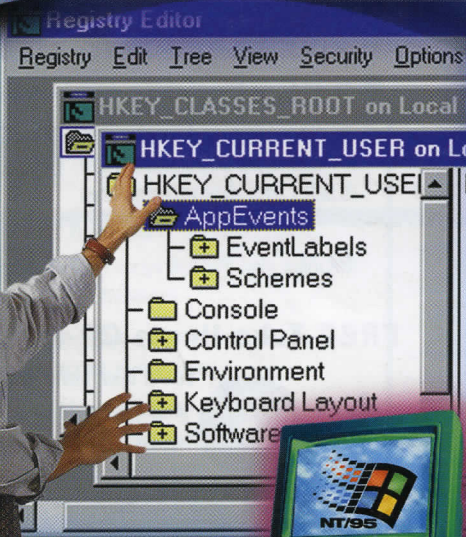
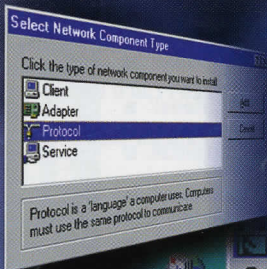


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1 day



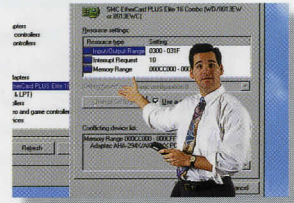
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Supporting and Optimizing Windows 95

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MORNING SESSION

Installing Windows 95

At least 45% of Windows 95 support problems are caused by unstable installations. We'll share with you our field-tested solutions for overcoming the many potential pitfalls you may encounter during SETUP.

- Discover which essential file the Windows 95 Upgrade needs and how to use the "multiple of 7" trick if you don't have access to your CD-ROM key
- Learn why you may be headed for disaster if you deploy new PCs with Win 95 pre-installed by the manufacturer or vendor
- Deliver automated installations to networked PCs from a centralized server
- Exploit the many SETUP switches—learn how /T: can prevent Win 95 from running out of disk space during installation
- Understand how SETUPLOG.TXT, DETLOG.TXT and DETCRASH.LOG can help you avoid frustrating re-installations

LIVE DEMOS

Partition Magic

Partitioning has a dramatic effect on disk storage efficiency. See how easy it really is to partition hard disks on the fly—even after you've installed Windows 95 and several applications.

Implementing Startup Options

Many time-consuming support problems are caused by the Win 95 default Startup. We'll show you indispensable tips for correctly implementing Startup options.

- Discover when and how to use BootMulti, BootGUI and other options in MSDOS.SYS
- Use the System Policy Editor and templates to manage user access to individual Win 95 components over the network
- Learn how User Profiles can facilitate roaming network users
- Learn the functions of the LOGO.SYS and LOGOx.SYS bitmap files and the secrets to customizing them
- Create a simple boot-up menu that allows you to choose between multiple hardware "personalities" at Startup

LIVE DEMOS

Automate housekeeping during Startup

You'll see how just a few automated commands inserted in AUTOEXEC.BAT can save you hours of user support and restore system integrity.

Unleashing the Graphical User Interface

We'll share with you how to harness the hidden power of the interface to make you and your users dramatically more productive.

- Password-protect your Desktop with a single keystroke combination you can activate anytime
- Exploit the power of SendTo—instantly send Windows 95 objects to any folder, application or hardware device
- 10 ways to enhance your productivity using Ctrl and Shift keys
- The 16-bit dilemma: how to handle Long File Names
- Discover the *free* Microsoft "Power Toys" that allow you to easily customize the Win 95 user interface

LIVE DEMOS

Taking charge of the Programs menu

The Start|Programs menu quickly becomes unmanageable on most systems. We'll demonstrate how to establish control without losing functionality.

Custom commands for context-sensitive menus

Finally there's a use for the right mouse button throughout Windows! See how you can add custom commands to right-click, context-sensitive menus.

Optimizing Windows 95 Systems

The Configuration Manager can incorrectly identify critical hardware components, resulting in sluggish performance. You'll learn proven methods to optimize your video subsystem, modem, printers, CD-ROM and other hardware.

- Learn how to correctly use Device Manager to resolve hardware resource conflicts and improve performance
- Find out how to activate advanced printer capabilities that are hidden by default
- Tune Windows 95 to take full advantage of 4x-12x CD-ROM drives
- Discover new optimization features in the OEM version of Windows 95

LIVE DEMOS

Make Windows 95 jump through hoops!

See how a basic knowledge of batch programming, coupled with powerful yet inexpensive shareware tools, can make Windows 95—and applications—do virtually anything!

Troubleshooting and Maintenance

Are your days consumed by four-alarm fires, panicked users and impatient managers? We'll provide you with real-world techniques that prevent problems before they happen and help you solve them quickly when they do.

- "Illegal Operation Errors"? 10 steps to take when your applications blow up!
- When and why you should choose "Safe mode" at Startup
- Minimize problems caused by conflicting drivers and DLLs
- How to not let lost clusters and "the plague of the orphaned .TMP files" ruin your day
- Uncover Win 95's "hidden hoard" of proven troubleshooting solutions

LIVE DEMOS

Interpreting BOOTLOG.TXT

You'll see how to regenerate this log file and use it to help you quickly repair a broken Windows 95 system.

Unlocking CAB files

We'll show you how to cherry-pick just the component you need to put Windows 95 back on the road to health—without doing a complete reinstallation.

Taking Control of the Windows 95 Registry

It's a given that the Windows 95 Registry is wide-open to corruption from a multitude of sources. You'll learn proven countermeasures that prepare you for the inevitable.

- The benefit of Win 95's "Whew Cycle"
- Why you should disable REGEDIT on your users' systems
- Discover essential tools you can use to edit the Registry without getting into hot water
- Learn how to make critical portions of the Registry "off limits" to users

LIVE DEMOS

Registry backup tools

We'll demonstrate hidden Windows 95 tools for Registry backup and show you the secrets to using them successfully.

Networking Windows 95

Discover how Windows 95 has eliminated much of the hassle of networking, whether you run a small peer-to-peer network or a huge enterprise-wide network.

- Find out about the easy, FREE way to share multiple CD-ROM drives over any network!
- Learn to avoid the dangers of mixing Windows 95, Windows for Workgroups, MS-DOS and NT Workstation in the same peer-to-peer network
- Back up distant Win 95 PCs, repair Registry files, gauge performance and manage shared resource connections—all from your Win 95 computer!
- Find out how to use the NET and NETSTAT commands for network diagnostics and troubleshooting
- Learn how to reduce Windows 95 network traffic in an enterprise environment

LIVE DEMOS

Quick, "brute-force" re-installation

So your computer isn't playing nicely on the network? We'll show you the *first* step you should take to get a Windows 95 PC reconnected in three minutes or less.

Vacancy in the Neighborhood

Can't see a Windows 95 PC that you expected to show up in Network Neighborhood? We'll demonstrate key techniques to force a NetHood window update and workaround solutions if these techniques fail.

Going Online with Windows 95

Windows 95 makes it easy for you to surf the Web and your intranet. We'll give you little-known tips for getting online quickly, staying connected and improving performance.

- Having trouble getting dial-up scripting to work? Find out about the essential fix you may be missing
- Uncover simple solutions to those mysterious modem drop-offs that frequently occur in the middle of huge downloads
- What Microsoft left out of the box—the additional tools you need to dial in to a Win 95 PC
- Improve connectivity and performance by locating and installing unannounced modem drivers

LIVE DEMOS

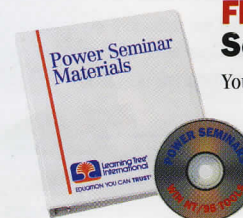
Internet Explorer 4.0 and the future GUI

Which is the user interface... which is the browser? See how your next version of Windows will seamlessly integrate your Desktop with your organization's intranet and the Internet.

A Peek Into the Future

We'll give you the lowdown on upcoming product releases and help you distinguish between the "hype" and the real benefits.

- Office 97
- Internet Explorer 4.0
- Windows 97



FREE CD-ROM and Seminar Materials

You'll take home a CD-ROM loaded with indispensable tools, utilities, patches, fixes and video clips compiled by our team of NT and 95 experts.

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